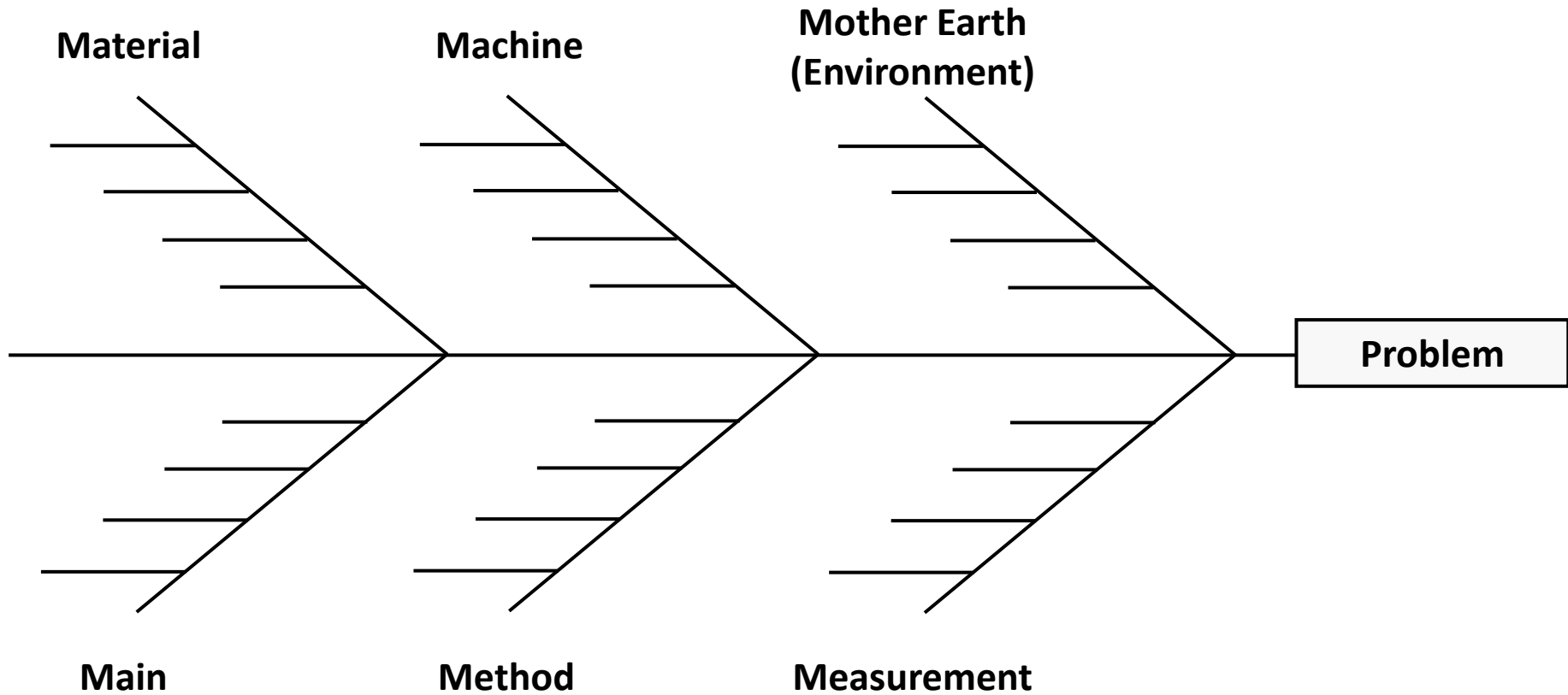


Fishbone / Ishikawa Diagram



Note: Do not be concerned with the category! It is more important to capture the cause than determine where it belongs.